

Specialty pharmacy triage fulfillment support services

We're with you and your patients along the way to assist with VIVITROL fulfillment.

HCP fulfillment support services

- Speak to a case manager as a single point of contact for streamlined customer service
- Get access to reimbursement and fulfillment support services for monthly VIVITROL injections

Patient support services

- Connect with a Vivitrol2getherSM Coordinator* via phone or text for patient support services throughout fulfillment, transition of care, and during treatment
- Access to fulfillment services and monthly appointment reminders

*A Vivitrol2getherSM Coordinator does not provide medical advice or individual patient care. For medical questions, be sure to consult with your healthcare provider.

Getting your patients started on VIVITROL



Process enrollment form:

Complete enrollment form with your patients and submit using iAssist or fax forms to Vivitrol2getherSM. Include all necessary patient signatures and encourage your patients to add designees.

- Vivitrol2getherSM provides you with pharmacy options (specialty or other) based on your patient's health plan and Vivitrol2getherSM pharmacy experience



Patient verifies shipment:

The pharmacy will call your patients—even those staying in a residential facility—to authorize shipment before delivering to your location.

- Coordinators will assist with contacting patients and their authorized designee(s) to facilitate shipment verification



Inform patients of next steps:

Let patients know a Vivitrol2getherSM Coordinator and pharmacist will call to review their enrollment information.

- Vivitrol2getherSM provides a dedicated Coordinator for every patient who signs up. Coordinators can help guide patients with VIVITROL fulfillment



Injection is given:

Once patients have authorized shipment, the pharmacy will contact your office to set up VIVITROL delivery.

- Coordinators remind patients of their injection appointment dates and times

Work directly with Vivitrol2getherSM for assistance in fulfilling VIVITROL prescriptions.

Call 1-800-VIVITROL (1-800-848-4876), Monday-Friday, 9:00 AM-8:00 PM ET.



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VIV-006144

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Vivitrol[®]
(naltrexone for extended-release
injectable suspension) 380 mg/vial